

Retail Loss Prevention In The Distribution Chain How To Identify And Prevent The Causes Of Loss In Distribution Networks

Challenging existing ideas about not only what constitutes retail shrinkage, but also the approach that should be adopted to deal with it, it critically examines how current approaches to managing shrinkage are at best preventative, and how through operational excellence, organizations can reduce the impact it has on their profitability.

Can we do Retail loss prevention without complex (expensive) analysis? What are the revised rough estimates of the financial savings/opportunity for Retail loss prevention improvements? What are your most important goals for the strategic Retail loss prevention objectives? What key business process output measure(s) does Retail loss prevention leverage and how? What problems are you facing and how do you consider Retail loss prevention will circumvent those obstacles? Defining, designing, creating, and implementing a process to solve a challenge or meet an objective is the most valuable role... In EVERY group, company, organization and department. Unless you are talking a one-time, single-use project, there should be a process. Whether that process is managed and implemented by humans, AI, or a combination of the two, it needs to be designed by someone with a complex enough perspective to ask the right questions. Someone capable of asking the right questions and step back and say, 'What are we really trying to accomplish here? And is there a different way to look at it?' This Self-Assessment empowers people to do just that - whether their title is entrepreneur, manager, consultant, (Vice-)President, CxO etc... - they are the people who rule the future. They are the person who asks the right questions to make Retail loss prevention investments work better. This Retail loss prevention All-Inclusive Self-Assessment enables You to be that person. All the tools you need to an in-depth Retail loss prevention Self-Assessment. Featuring 694 new and updated case-based questions, organized into seven core areas of process design, this Self-Assessment will help you identify areas in which Retail loss prevention improvements can be made. In using the questions you will be better able to: - diagnose Retail loss prevention projects, initiatives, organizations, businesses and processes using accepted diagnostic standards and practices - implement evidence-based best practice strategies aligned with overall goals - integrate recent advances in Retail loss prevention and process design strategies into practice according to best practice guidelines Using a Self-Assessment tool known as the Retail loss prevention Scorecard, you will develop a clear picture of which Retail loss prevention areas need attention. Your purchase includes access details to the Retail loss prevention self-assessment dashboard download which gives you your dynamically prioritized projects-ready tool and shows your organization exactly what to do next. Your exclusive instant access details can be found in your book.

How do you recognize an Retail loss prevention objection? What adjustments to the strategies are needed? Who pays the cost? Are all staff in core Retail loss prevention subjects Highly Qualified? Do you think Retail loss prevention accomplishes the goals you expect it to accomplish? This best-selling Retail Loss Prevention self-assessment will make you the accepted Retail Loss Prevention domain visionary by revealing just what you need to know to be fluent and ready for any Retail Loss Prevention challenge. How do I reduce the effort in the Retail Loss Prevention work to be done to get problems solved? How can I ensure that plans of action include every Retail Loss Prevention task and that every Retail Loss Prevention outcome is in place? How will I save time investigating strategic and tactical options and ensuring Retail Loss Prevention costs are low? How can I deliver tailored Retail Loss Prevention advice instantly with structured going-forward plans? There's no better guide through these mind-expanding questions than acclaimed best-selling author Gerard Blokdyk. Blokdyk ensures all Retail Loss Prevention essentials are covered, from every angle: the Retail Loss Prevention self-assessment shows succinctly and clearly that what needs to be clarified to organize the required activities and processes so that Retail Loss Prevention outcomes are achieved. Contains extensive criteria grounded in past and current successful projects and activities by experienced Retail Loss Prevention practitioners. Their mastery, combined with the easy elegance of the self-assessment, provides its superior value to you in knowing how to ensure the outcome of any efforts in Retail Loss Prevention are maximized with professional results. Your purchase includes access details to the Retail Loss Prevention self-assessment dashboard download which gives you your dynamically prioritized projects-ready tool and shows you exactly what to do next. Your exclusive instant access details can be found in your book. You will receive the following contents with New and Updated specific criteria: - The latest quick edition of the book in PDF - The latest complete edition of the book in PDF, which criteria correspond to the criteria in... - The Self-Assessment Excel Dashboard - Example pre-filled Self-Assessment Excel Dashboard to get familiar with results generation - In-depth and specific Retail Loss Prevention Checklists - Project management checklists and templates to assist with implementation INCLUDES LIFETIME SELF ASSESSMENT UPDATES Every self assessment comes with Lifetime Updates and Lifetime Free Updated Books. Lifetime Updates is an industry-first feature which allows you to receive verified self assessment updates, ensuring you always have the most accurate information at your fingertips.

Retail losses in the distribution chain occur mainly because of human error or a failure to control procedures within an organisation. Retail Loss Prevention in the Distribution Chain discusses many of the causes of these losses and gives practical advice in how to prevent them. Careless picking leads to wrong loads which lead to wrong deliveries, unavailability of stock items in the retail outlet and a loss of sales. All of these and many more issues are discussed in this book. The book is equally suitable for loss prevention teams, warehouse and distribution centre managers and retail managers. No knowledge of the subject is assumed or required. The subjects covered include: how to ensure stock availability; distribution channels; profit protection in warehouses; distribution site security; protecting goods in and goods out; administration losses and much more. This book will save time, physical assets, money and reputations in any organisation involved in moving retail goods. This and other books in the series are written for readers with little or no knowledge of retail loss prevention but the content makes them suitable for all managers and loss prevention specialists. Written in easy to understand language, this book will help any retail manager or loss prevention specialist who needs to prevent and deal with loss in their retail outlet(s). Retail loss prevention risk assessments will become simple using this book. Carry it with you on your e-reader and easily move to different sections of the book as you conduct your risk assessments. Use the book to make your own checklists and save hours of time having to think about what you should be looking for.

Have you ever been shopping and felt like somebody was following you, and observing your every move? Have you ever noticed the camera domes scattered along the ceilings of your favorite department store, and wonder who might be operating them, and whether they might be staring at you? Have you ever felt strange getting undressed in a fitting room, and wonder whether someone might be watching you? Those feelings may be telling you something. They may be telling you that you are being watched by a loss prevention officer. THE LOSS PREVENTION OFFICER is a thriller that tells the story of Crane Jefferson, a third-year law student at the University of Miami, who takes a job in the loss prevention department at Taylor's department store. Through the eyes of Crane, the underground loss prevention world involved in catching shoplifters is explored, a shadow world of violence and perversion that the retail establishment does not want you to know about. Crane enjoys working in his position, until things go horribly wrong when an innocent man is nearly beaten to death. His position then comes back to haunt him as a storm of vengeance develops, threatening to destroy him and everyone else in its deadly path.

Protect Your Store! teaches small to medium business owners how to quickly reduce shoplifting and other forms of theft in retail while also boosting sales and profits. Some of the techniques can be used immediately and will have an impact on the store right away. Other areas cover the more comprehensive shoplifting prevention strategies which take more time to implement but reduce loss and boost profits. In the book, Bill Bregar also addresses whether to press charges, how to develop a relationship with local police, employee theft and how to handle a shoplifter when you catch one. This book is a blueprint to

boost profits and cut shoplifting loss as well as a valuable resource to possibly prevent a serious injury. The book also debunks some anti-theft strategies which do not work and explains why. It also includes a template for a complete store policy for reducing and handling shoplifting situations. This is a must read for any retailer who is not part of a big box chain and needs to figure out shoplifting prevention on their own.

Retail Crime, Security, and Loss Prevention is destined to become the "go to" source of crime- and loss prevention- related information in the retail industry. Written and edited by two nationally recognized retail security experts and enhanced with 63 contributions by others who contribute expertise in specialized areas, this book provides over 150 definitions of loss prevention terms, and discusses topics ranging from accident investigations, counterfeit currency, emergency planning, and workplace violence to vendor frauds. No other single work contains such a wealth of retail security information. The co-authors are Charles "Chuck" Sennewald, CSC, CPP former Director of Security at The Broadway Department Stores, a major division of Carter Hawley Hale Stores, Inc., founder of the IAPSC and author of numerous security industry books, and John Christman, CPP, former VP and Director of Security for Macy's West. They have put in one book a wealth of information, techniques, procedures and source material relative to retail crime and loss prevention which will prove an invaluable reference work for professionals at all levels within the industry. Tables, current industry figures, and statistics fully articulate the impact of loss prevention and theft in the retail setting Case examples from the authors' own experience illustrate real-world problems and connect theory to practice The most complete book available on retail security

Retail Survival of the Fittest: 7 Ways to Future-Proof Your Retail Store is a practical guide to modern-day retail success. Learn how to use mobile technology, big data, and other digital tools to improve your brick-and-mortar store and ensure that it is well-equipped to engage and convert today's savvy shoppers. From understanding consumers and boosting customer loyalty to leveraging data and implementing an omnichannel retail strategy, Retail Survival of the Fittest gives you need-to-know lessons on how to adapt to the new and increasingly competitive retail playing field. In addition to providing insights and how-to tips, Retail Survival of the Fittest also introduces you to other successful merchants and shows you exactly what they do to thrive in the modern retail realm. Most important, each chapter comes with a set of action steps to help you implement the tips discussed in the book and enable you to get started on future-proofing your store.

Retail Loss Prevention Description Retail loss prevention and profit protection isn't just about theft from retail stores. There are thousands of ways that assets can be lost from your retail business, normally caused by one of three things; theft, waste or negligence. All impact negatively on an organisation's bottom line and can come from internal or external activity. Introduction to Retail Loss Prevention explains key terms used in retail loss prevention and gives an overview of the main causes of loss in retail environments such as; shrinkage, litigation, fraud, supply chain losses, extortion, disaffected staff and reputation. The book then goes on to explain how and where to conduct loss prevention risk assessments in relation to; business premises, various retail security systems, stock, cash, personnel, terrorist activity, legal and regulatory compliance, distribution networks, IT systems, disaster recovery and industrial espionage. Case studies are used throughout the book to illustrate key points and concepts. Cost-effectiveness of the loss prevention effort within your retail environment is emphasised throughout the book. After all, it's of no benefit to save assets in one area if you are going to waste them on ineffective or non-essential security measures. This and other books in the series are written for readers with little or no knowledge of retail loss prevention but the content makes them suitable for all managers and loss prevention specialists. Written in easy to understand language, this book will help any retail manager or loss prevention specialist who needs to prevent and deal with loss in their retail outlet(s). Retail loss prevention risk assessments will become simple using this book. Carry it with you on your e-reader and easily move to different sections of the book as you conduct your risk assessments. Use the book to make your own checklists and save hours of time having to think about what you should be looking for. Introduction to Retail Loss Prevention has been written by two retail loss prevention specialists who, combined, have over 60 years of experience in loss prevention and profit protection across many industries. Tim Trafford BEM has over 25 years experience working in and managing loss prevention and investigation departments including hospitality, sports retail, supermarket chains and distribution. He currently holds a senior position in the loss prevention department of a well known international distribution chain. Ian Watts MCMI. MIPI. MSyl has over 25 years experience investigating losses in various industries and 15 years experience in training managers and loss prevention personnel in several countries. This is the first book in a series of 10 books dealing with retail loss prevention and profit protection activities. The ideas promoted in this book are fully expanded in other books in the series. The full series provides a library of material which covers most areas of retail loss and profit protection and how to prevent, minimise and deal with those losses.

Always be observant and alert, and act on what you see. If something doesn't look or feel right, it's probably not. This is the first piece of advice Rudolph Kimiecik and Chris Thomas offer in their new book, Loss Prevention in the Retail Business. This book is based on a series of seminars given by coauthor Rudolph C. Kimiecik, a retail security and loss prevention specialist with more than 35 years of professional experience. It covers a wide range of critical loss prevention subjects, which have been tailored specifically to the retail trade. This text will help to hone retail management students' sense of observation and alert them to the many ways people can steal from their businesses.

Security and Loss Prevention: An Introduction, Seventh Edition, provides introductory and advanced information on the security profession. Security expert, Phil Purpura, CPP, includes updates on security research, methods, strategies, technologies, laws, issues, statistics and career options, providing a comprehensive and interdisciplinary book that draws on many fields of study for concepts, strategies of protection and research. The book explains the real-world challenges facing security professionals and offers options for planning solutions. Linking physical security with IT security, the book covers internal and external threats to people and assets and private and public sector responses and issues. As in previous editions, the book maintains an interactive style that includes examples, illustrations, sidebar questions, boxed topics, international perspectives and web

exercises. In addition, course instructors can download ancillaries, including an instructor's manual with outlines of chapters, discussion topics/special projects, essay questions, and a test bank and PowerPoint presentation for each chapter. Covers topics including Enterprise Security Risk Management, resilience, the insider threat, active assailants, terrorism, spies, the Internet of things, the convergence of physical security with IT security, marijuana legalization, and climate change. Emphasizes critical thinking as a tool for security and loss prevention professionals who must think smarter as they confront a world filled with many threats such as violence, cyber vulnerabilities, and security itself as a soft target. Utilizes end-of-chapter problems that relate content to real security situations and issues. Serves both students and professionals interested in security and loss prevention for a wide variety of operations—industrial, critical infrastructure sectors, retail, healthcare, schools, non-profits, homeland security agencies, criminal justice agencies, and more.

An interdisciplinary study of retail crime as a cultural phenomenon, drawing on economics, criminology and management to present a comprehensive explanation for the growth in retail thefts. This topical study explores crime prevention as a management issue, using criminomics, a concept based on commercial realities rather than maximising arrests. In this invaluable guide, retail security expert Rudolph Kimiecik examines a broad range of external and internal security problems and prescribes affordable, sustainable solutions that will make a real difference in the safety, security, and profitability of your business. From procedures for opening and closing your store, making bank deposits, and dealing with emergencies, to selecting alarm and lock systems, key control, and deterrent lighting, Kimiecik helps you pinpoint the areas in which you are most vulnerable and shore them up with a judicious mixture of common sense, procedural control, and reasonable expenditure.

Retail Crime, Security, and Loss Prevention An Encyclopedic Reference Elsevier

If you are considering a career in Asset Protection, The Store Detective Training Manual is indispensable reading. Glen Canarte, a Loss Prevention expert with two decades of industry experience, brings you 22 information-packed chapters, loaded with everything you need to be successful. There is no fluff here, only a well written book by a knowledgeable coach guiding you through every step of the way. The Store Detective Training Manual is recommended for those interested in Loss Prevention as well and for current LP Officers who want to enhance their knowledge or sharpen their skills. Topics covered include: How to Identify tell-signs of shoplifting. Types of Surveillances. How to make legal apprehensions applying Probable Cause Steps How to safely approach and apprehend shoplifters. Deciding when to contact the police and when to handle incidents civilly. Common Forms and Documents used by Loss Prevention Officers. Best Practices for writing Incident Reports. Tips for testifying in court and interacting with law enforcement. Internal Theft Investigations. Introduction to basic concepts of Interview and Interrogation Resume, Social Media, and Job Interview Tips. And Much More! If you want to learn more about the exciting field of Loss Prevention, then get The Store Detective Training Manual and read it more than once.

RETAIL SECURITY AND LOSS PREVENTION is an invaluable reference for both retail and security professionals. Using step-by-step plans, this book helps the reader design and implement cost-effective loss control programs. It details an easy-to-follow proven process.

Business Theft and Fraud: Detection and Prevention offers a broad perspective on business-related theft, providing a detailed discussion of numerous avenues of theft, including internal and external fraud, organized retail crime, mortgage fraud, cyber fraud, and extortion. Combining current research and the author's extensive experience with loss prevention and security, this professional text identifies industry trouble areas and offers techniques to combat business theft, such as how to identify sales underreporting, track sales by shifts, and educate employees on computer-related fraud. This publication is critical for those involved with loss prevention, security, or criminal justice. Business Theft and Fraud's accessible, franchise-oriented scope will help many professionals identify and thwart threats in the evolving business world.

The Handbook of Loss Prevention and Crime Prevention, 5th Edition, is a trusted foundation for security professionals just entering the field and a reference for seasoned professionals. This book provides a comprehensive overview of current approaches to security and crime prevention, tools and technologies to put these approaches into action, and information on a wide range of specific areas within the field of physical security. These include school and campus security, cargo security, access control, the increasingly violent healthcare security environment, and prevention or mitigation of terrorism and natural disasters. * Covers every important topic in the field, including the latest on wireless security applications, data analysis and visualization, situational crime prevention, and global security standards and compliance issues * Required reading for the certification DHS selected for its infrastructure security professionals * Each chapter is contributed by a top security professional with subject-matter expertise Each year organized groups of professional shoplifters steal or fraudulently obtain billions of dollars in merchandise to resell in an activity known as ORC. These stolen goods can also be sold on online marketplaces, a practice known as "e-fencing." This report assessed ORC and e-fencing. It addresses: (1) types of efforts that select retailers, state and local law enforcement, and federal agencies are undertaking to combat ORC; (2) the extent to which tools or mechanisms exist to facilitate collaboration and info. sharing among these ORC stakeholders; and (3) steps that online marketplaces have taken to combat ORC and e-fencing, and additional actions retailers and law enforcement think may enhance these efforts. Illus. This is a print on demand report.

Retail Loss Prevention in Retail Outlets concentrates on loss prevention techniques within and around retail outlets of all descriptions This book, the third in the Retail Loss Prevention series, will give the reader ideas on how to identify causes of loss, design out loss and prevent loss in retail outlets. The book examines all areas of a retail outlet including the shop floor, cash areas, staff areas, stockrooms, back door and back yard. Case studies are included throughout the book to explain key points and concepts. Readers will easily be able to identify where most retail losses occur around their retail outlets and implement strategies to reduce those losses. Cost-effectiveness of the loss prevention effort within your retail outlet is emphasised throughout the book. After all, it's of no benefit to save assets in one area if you are going to waste them on ineffective or non-essential security measures. The book is written in an easy to follow style for readers of all levels of retail security experience. It is especially useful for retail managers who, although not security managers, are required to develop loss prevention and profit protection strategies for their locations. It assumes no prior knowledge and would act as a guide to anyone with responsibility for preventing loss in a retail business. Easily conduct your risk assessments or security surveys. Use the book to make your own checklists and save hours of time having to think about what you should be looking for.

A history of shoplifting, revealing the roots of our modern dilemma. Rachel Shteir's The Steal is the first serious study of shoplifting, tracking the fascinating history of this ancient crime. Dismissed by academia and the mainstream media and largely misunderstood, shoplifting has become the territory of moralists, mischievous teenagers, tabloid television, and self-help gurus. But shoplifting incurs remarkable real-life costs for retailers and consumers. The "crime tax"-the amount every American family loses to shoplifting-related price inflation-is more than \$400 a year. Shoplifting cost American retailers

\$11.7 billion in 2009. The theft of one \$5.00 item from Whole Foods can require sales of hundreds of dollars to break even. The Steal begins when shoplifting entered the modern record as urbanization and consumerism made London into Europe's busiest mercantile capital. Crossing the channel to nineteenth-century Paris, Shteir tracks the rise of the department store and the pathologizing of shoplifting as kleptomania. In 1960s America, shoplifting becomes a symbol of resistance when the publication of Abbie Hoffman's Steal This Book popularizes shoplifting as an antiestablishment act. Some contemporary analysts see our current epidemic as a response to a culture of hyper-consumerism; others question whether its upticks can be tied to economic downturns at all. Few provide convincing theories about why it goes up or down. Just as experts can't agree on why people shoplift, they can't agree on how to stop it. Shoplifting has been punished by death, discouraged by shame tactics, and protected against by high-tech surveillance. Shoplifters have been treated by psychoanalysis, medicated with pharmaceuticals, and enforced by law to attend rehabilitation groups. While a few individuals have abandoned their sticky-fingered habits, shoplifting shows no signs of slowing. In The Steal, Shteir guides us through a remarkable tour of all things shoplifting—we visit the Woodbury Commons Outlet Mall, where boosters run rampant, watch the surveillance footage from Winona Ryder's famed shopping trip, and learn the history of antitheft technology. A groundbreaking study, The Steal shows us that shoplifting in its many guises—crime, disease, protest—is best understood as a reflection of our society, ourselves.

From shoplifters, to employee theft, drugs, and workplace accidents, this book delves into a lifetime career in retail loss prevention. There are many interesting experiences that I am sure every reader will enjoy.

Since the first edition of Security and Loss Prevention was published in 1983, much has changed in security and loss prevention considerations. In the past five years alone, security awareness and the need for added business continuity and preparedness considerations has been uniquely highlighted given events such as Katrina, 9/11, the formation of the Department of Homeland Security, and the increase in world terrorist events. This edition of Security and Loss Prevention is fully updated and encompasses the breadth and depth of considerations involved in implementing general loss prevention concepts and security programs within an organization. The book provides proven strategies to prevent and reduce incidents of loss due to legal issues, theft and other crimes, fire, accidental or intentional harm from employees, as well as the many ramifications of corporate mismanagement. The new edition contains a brand new terrorism chapter, along with coverage on background investigations, protection of sensitive information, internal threats, and considerations at select facilities (nuclear, DoD, government and federal). Author Philip Purpura once again demonstrates why students and professionals alike rely on this best-selling text as a timely, reliable resource. - Covers the latest professional security issues surrounding Homeland Security and risks presented by threats of terrorism - Recommended reading for ASIS International's prestigious CPP Certification - Cases provide real-world applications

Cargo Theft, Loss Prevention, and Supply Chain Security outlines steps for identifying the weakest links in the supply chain and customizing a security program to help you prevent thefts and recover losses. Written by one of the world's leading experts in cargo theft analysis, risk assessment and supply chain security, this is the most comprehensive book available on the topic of cargo theft and loss prevention. Part history of cargo theft, part analysis and part how-to guide, the book is the one source supply chain professionals and students can turn to in order to understand every facet of cargo theft and take steps to prevent losses. This groundbreaking book contains methods of predictive cargo theft modeling, allowing proactive professionals to develop prevention solutions at every step along the supply chain. It provides a complete methodology for use in creating your own customized supply chain security program as well as in-depth analysis of commonly encountered supply chain security problems. It also supplies a massive amount of credible cargo theft statistics and provides solutions and best practices to supply chain professionals who must determine their company's risk and mitigate their losses by adopting customizable security programs. Furthermore, it presents cutting-edge techniques that industry professionals can use to prevent losses and keep their cargo secure at every stage along the supply chain. This book will be of interest to manufacturing, logistics and security professionals including chief security officers, VPs of logistics or supply chain operations, and transportation managers, as well as professionals in any company that manufactures, ships, transports, stores, distributes, secures or is otherwise responsible for bulk product and cargo. Outlines steps you can take to identify the weakest links in the supply chain and customize a security program to help you prevent thefts and recover losses Offers detailed explanations of downstream costs in a way that makes sense - including efficiency losses, customer dissatisfaction, product recalls and more - that dramatically inflate the impact of cargo theft incidents Provides a complete methodology for use in creating your own customized supply chain security program as well as in-depth analysis of commonly encountered supply chain security problems

Employee theft amounts to roughly \$36.6 billion retail dollars lost annually, according to a 2008 National Retail Security Survey, and accounts for approximately 42.7 % of all retail losses. Each year organizations spend millions of dollars on theft detection/prevention devices yet still incur losses at the hands of their own employees; begging the question not of how theft occurs, but why. Discussing the concept of the Theft Triangle (opportunity, motivation, and insufficient deterrents), Retail Security and Loss Prevention Solutions investigates motivational factors that contribute to loss and describes philosophies that can change the entire spectrum of employee dishonesty. It cites the revolutionary approach adopted by the New York Subway System, demonstrating that by changing the overall presentation of the business and contending with the factors preceding the crime, the crime itself can be avoided. As the title "Loss Prevention Professional" implies, the intention is to stop the damage before it occurs. To this end, chapters discuss behaviors that precede a loss event, theoretical perspectives and research on employee deviance and motivation, and methods to control employee dishonesty through deterrents as well as ethical infrastructures. Detailing the intricacies of the Loss Prevention Profession and the myriad skills involved such as accounting, forensics, fraud detection, human behavior analysis, and interview/interrogation skills, the authors give advice on how to select the right individuals for the job and how to build a Loss Prevention department. They employ real life case studies and interviews and discuss the problems and solutions for the future of loss prevention as a whole.

This title was first published in 2001. Occupational crime is found in the whole range of occupations and at all levels. Despite the fact that activities are widespread and well known, the area is blurred by contradictory perceptions, denials and arguments over definition. This volume presents influential essays on the topic.

This edited collection provides an original and comprehensive take on retail crime and its prevention, by combining international data and multidisciplinary perspectives from criminologists, economists, geographers, police officers and other experts. Drawing on environmental criminology theory and situational crime prevention, it focusses on crime and safety in retail environments but also the interplay between individuals, products and settings such as stores, commercial streets and shopping malls, as well as the wider context of situational conditions of the supply chain in which crime occurs. Chapters offer state-of-the-art research on retail crime from a range of countries such as Australia, Brazil, Israel, Italy, Sweden, the UK and the USA. This methodological and well-researched study is devoted to both academics and practitioners from a variety of disciplines and backgrounds whose common interest is to prevent retail crime and overall retail loss. The chapters 'Crime in a Scandinavian Shopping Centre' and 'Perceived Safety in a Shopping Centre' are published open access under a CC BY 4.0 license at link.springer.com.

Essentials of Modeling and Analytics illustrates how and why analytics can be used effectively by loss prevention staff. The book offers an in-depth overview of analytics, first illustrating how analytics are used to solve business problems, then exploring the tools and training that staff will need in order to engage solutions. The text also covers big data analytical tools and discusses if and when they are right for retail

