

Introduction To Human Services 8th Edition Mandell

Treating human communication sciences as a truly interdisciplinary field, Anderson (Florida International U.) and Shames (U. of Pittsburgh) incorporate new chapters on literacy development, genetics, neurogenic speech disorders, dysphagia, and aural rehabilitation in this updated introductory text. Other chapters address basic concepts, and cultural and clinical issues related to language/speech development and disorders. Authors' personal motivations for choosing to work in this field should be of particular interest to students. The text also includes case studies, study questions, suggested readings, and a glossary. Previous editions appeared between 1982 and 2002. Annotation : 2005 Book News, Inc., Portland, OR (booknews.com).

Published by OpenStax College, U.S. History covers the breadth of the chronological history of the United States and also provides the necessary depth to ensure the course is manageable for instructors and students alike. U.S. History is designed to meet the scope and sequence requirements of most courses. The authors introduce key forces and major developments that together form the American experience, with particular attention paid to considering issues of race, class and gender. The text provides a balanced approach to U.S. history, considering the people, events and ideas that have shaped the United States from both the top down (politics, economics, diplomacy) and bottom up (eyewitness accounts, lived experience).

Calcium and vitamin D are essential nutrients for the human body. Establishing the levels of these nutrients that are needed by the North American population is based on the understanding of the health outcomes that calcium and vitamin D affect. It is also important to establish how much of each nutrient may be "too much." Dietary Reference Intakes for Calcium and Vitamin D provides reference intake values for these two nutrients. The report updates the DRI values defined in Dietary Reference Intakes for Calcium, Phosphorus, Magnesium, Vitamin D, and Fluoride, the 1997 study from the Institute of Medicine. This 2011 book provides background information on the biological functions of each nutrient, reviews health outcomes that are associated with the intake of calcium and vitamin D, and specifies Estimated Average Requirements and Recommended Dietary Allowances for both. It also identifies Tolerable Upper Intake Levels, which are levels above which the risk for harm may increase. The book includes an overview of current dietary intake in the U.S. and Canada, and discusses implications of the study. A final chapter provides research recommendations. The DRIs established in this book incorporate current scientific evidence about the roles of vitamin D and calcium in human health and will serve as a valuable guide for a range of stakeholders including dietitians and other health professionals, those who set national nutrition policy, researchers, the food industry, and private and public health organizations and partnerships.

First published in 2002. Routledge is an imprint of Taylor & Francis, an informa company.

Master the hands-on skills you'll need to succeed in a modern law office with INTRODUCTION TO PARALEGALISM, 8e. Ten critical skills are covered in the book: identifying legal issues, breaking rules into elements, applying rules to facts, interviewing clients, investigating facts, digesting discovery documents, providing litigation assistance, researching the law, drafting documents, and representing clients at administrative agencies where authorized by law. Packed with real-life insights and real-world examples, the text helps you understand the ethical guidelines that lawyers and paralegals must follow and covers the efforts underway to regulate the profession in legislatures, courts, bar associations, and paralegal associations. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

"A college textbook for the Introduction to Prehistory course"--Provided by publisher.

Principles of Human Services is an introductory text designed specifically for high school students interested in learning about occupations in the field of human services. The text focuses on the five career pathways within the human services career cluster. Human services related careers in food and nutrition, clothing, and housing are also included. This student-friendly text provides a look at the aptitudes, attitudes, and skills; education and training; and specialized knowledge needed to succeed in a wide variety of human services careers. Students can also discover which careers are expected to experience growth in the future. A wide variety of activities provide built-in opportunities for discussion, higher-order thinking, and collaborative learning. * Career Spotlight features give students a closer look at human services careers from the perspective of professionals in the field. * Pathway to Success hands-on activities provide opportunities for students to build skills and learn best practices they can apply to their everyday lives now and in the future. * Case Studies capture students' interest with real-life scenarios and follow-up questions to involve students in class discussion.

From the Preface: This manual, *Child Protective Services: A Guide for Caseworkers*, examines the roles and responsibilities of child protective services (CPS) workers, who are at the forefront of every community's child protection efforts. The manual describes the basic stages of the CPS process and the steps necessary to accomplish each stage: intake, initial assessment or investigation, family assessment, case planning, service provision, evaluation of family progress, and case closure. Best practices and critical issues in casework practice are underscored throughout. The primary audience for this manual includes CPS caseworkers, supervisors, and administrators. State and local CPS agency trainers may use the manual for preservice or inservice training of CPS caseworkers, while schools of social work may add it to class reading lists to orient students to the field of child protection. In addition, other professionals and concerned community members may consult the manual for a greater understanding of the child protection process. This manual builds on the information presented in *A Coordinated Response to Child Abuse and Neglect: The Foundation for Practice*. Readers are encouraged to begin with that manual as it addresses important information on which CPS practice is based—including definitions of child maltreatment, risk factors, consequences, and the Federal and State basis for intervention. Some manuals in the series also may be of interest in understanding the roles of other professional groups in responding to child abuse and neglect, including: Substance abuse treatment providers; Domestic violence victim advocates; Educators; Law enforcement personnel. Other manuals address special issues, such as building partnerships and working with the courts on CPS cases. *Introduction to Fire Prevention, Eighth Edition*, presents a broad-based look at fire prevention, including arson suppression, fire safety education, and code enforcement. For information on teaching and learning resources available with this text, please contact your Brady representative. *Teaching and Learning Experience: Meets the FESHE curriculum learning objectives and includes color photographs, key terms, and a list of objectives for each chapter Provides strong coverage of fire prevention history, along with the latest information on fire prevention research, statistics, and more*

Transform your students into smart, savvy consumers of the media. *Mass Communication: Living in a Media World* (Ralph E. Hanson) provides students with comprehensive yet concise coverage of all aspects of mass media, along with insightful analysis, robust pedagogy, and fun, conversational writing. In every chapter of this bestselling text, students will explore the latest developments and current events that are rapidly changing the media landscape. This newly revised Sixth Edition is packed with contemporary examples, engaging infographics, and compelling stories about the ways mass media shape our lives. From start to finish, students will learn the media literacy principles and critical thinking skills they need to become savvy media consumers.

Neukrug's easy-to-understand text addresses critical topics in Human Services, thereby providing students with a comprehensive overview of the field. The book addresses the field's history, theory, helping skills, and professional standards, as well as techniques for working in group counseling, family counseling, and community systems. Neukrug also addresses research, evaluation, assessment, normal and abnormal human development, career issues, and multicultural awareness, all of which figure prominently into the knowledge and skill base that informs the human services worker's daily responsibilities. The

book is further distinguished by its experiential emphasis, unique use of personal vignettes, and focus on the development of the helper. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

Dietary Guidelines for Americans 2015-2020 provides the government's most up-to-date information on diet and health in order to help all children and their families consume a healthy, nutritionally adequate diet. Previous editions of the Dietary Guidelines focused primarily on individual dietary components of the food pyramid, such as dairy, meats, fruits, and vegetables. However, a growing body of new research has examined the relationship between overall eating patterns, health, and risk of chronic disease, and findings on these relationships are sufficiently well established to support dietary guidance. As a result, eating patterns and their food and nutrient characteristics are a focus of the recommendations in the 2015-2020 Dietary Guidelines. This edition provides guidelines for the seven million Americans who follow vegetarian diets—a number that has tripled in the last ten years. The information in the Dietary Guidelines is used in developing Federal food, nutrition, and health policies, educational materials, and programs. These guidelines are a necessary reference for policymakers and nutrition and health professionals, and a great resource for parents who strive to create a healthy lifestyle for their families. Additional audiences who may use Dietary Guidelines information to develop programs, policies, and communication for the general public include businesses, schools, community groups, media, the food industry, and State and local governments.

For college students in courses with the same topic in communication disorders, psychology, and education. A best-selling, comprehensive, easy-to-understand introduction to language development. This best-selling introduction to language development text offers a cohesive, easy-to-understand overview of all aspects of the subject, from syntax, morphology, and semantics, to phonology and pragmatics. Each idea and concept is explained in a way that is clear to even beginning students and then reinforced with outstanding pedagogical aids such as discussion questions, chapter objectives, reflections, and main point boxed features. The book looks at how children learn to communicate in general and in English specifically, while emphasizing individual patterns of communication development. The new Ninth Edition continues the distribution of bilingual and dialectal development throughout the text; expands the discussion of children from lower-SES families, including those living in homeless shelters; makes substantial improvements in the organization and clarity of Chapter 4 on cognition and its relationship to speech and language; consolidates information on Theory of Mind in one chapter; improves readability throughout with more thorough explanations, simplification of terms, and increased use of headings and bullets; weeds out redundancies and asides to help streamline the reading; provides more child language examples throughout; and thoroughly updates the research, including the addition of several hundred new references.

This text broke ground with its thorough coverage of molecular physiology seamlessly integrated into a traditional homeostasis-based systems approach. This edition introduces a major reorganization of the early chapters to provide the best foundation for the course and new art features that streamline review and essential topics so that students can access them more easily on an as-needed basis.

Reflecting the latest policies and practices, HUMAN SERVICES IN CONTEMPORARY AMERICA, 10th Edition delivers a thorough examination of human services -- providing students with an insightful, realistic portrayal of the field. Using a unique multidisciplinary approach, the book offers a complete overview of the helping field, its available programs, and the practical skills workers can employ. It also illustrates how recent governmental policy shifts affect the way human services professionals work. The text is renowned for the way it presents the history and practice of human services through the lens of a social problems and policy perspective. Throughout, the author helps readers understand how social, economic, and political issues affect human service workers as well as the people they serve. Practical and relevant, the text is packed with captivating examples of human services work across the country and offers insightful information on selected careers within the field. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

See first hand what case managers actually do on a day-to-day basis! With reality-based exercises, GENERALIST CASE MANAGEMENT: A WORKBOOK FOR SKILL DEVELOPMENT lets you participate in key parts of the case-management process including making assessments, arranging services from other agencies, providing advocacy services, and allocating scarce resources. Self assessment tools, client-based vignettes, agency profiles, practitioner-based vignettes, and creative problem solving tasks help you learn to work effectively with clients. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

ALERT: Before you purchase, check with your instructor or review your course syllabus to ensure that you select the correct ISBN. Several versions of Pearson's MyLab & Mastering products exist for each title, including customized versions for individual schools, and registrations are not transferable. In addition, you may need a CourseID, provided by your instructor, to register for and use Pearson's MyLab & Mastering products. Packages Access codes for Pearson's MyLab & Mastering products may not be included when purchasing or renting from companies other than Pearson; check with the seller before completing your purchase. Used or rental books If you rent or purchase a used book with an access code, the access code may have been redeemed previously and you may have to purchase a new access code. Access codes Access codes that are purchased from sellers other than Pearson carry a higher risk of being either the wrong ISBN or a previously redeemed code. Check with the seller prior to purchase. -- An up-to-date overview of behavioral pharmacology. Drugs & Behavior starts with descriptions of basic pharmacological concepts of drug administration and pharmacokinetics, research methodology including clinical trials, tolerance and withdrawal, drug conditioning, addiction processes, and the neuroscience of drug action. Each chapter applies these concepts to different classes of recreational and therapeutic drugs. Each chapter also includes a section on the history of the drug class being described to place the drugs in their historical and social context. The text is written to be understandable to students without a background in pharmacology, neuroscience, or psychology. Learning Goals Upon completing this book, readers should be able to: Understand the behaviors of people who use drugs as medicine and for recreation Understand new trends and developments in pharmacology Identify the subjective, behavioral, and neurological differences between the use of both classes of drug Note: MySearchLab does not come automatically packaged with this text. To purchase MySearchLab, please visit: www.mysearchlab.com or you can purchase a ValuePack of the text + MySearchLab (at no additional cost): ValuePack ISBN-10: 0205900909.

For more than 30 years, numerous independent reviewers, student advice writers and even competitors have heralded HERGENHAHN'S AN INTRODUCTION TO THE HISTORY OF PSYCHOLOGY as the best in the field--and for good reason. It was the first History of Psychology text to include basic pedagogy--elements such as summaries and study questions that several current alternatives still lack. It engages students with interesting biographical tidbits--the fun facts that readers fondly remember after other

details fade. Grounded in original source material and contemporary scholarship, the book provides breadth and depth of analysis unrivaled by works of similar length. In the eighth edition, author Tracy Henley continues to demonstrate that most of the concerns of contemporary psychologists are manifestations of themes that have been part of Psychology for hundreds--or even thousands--of years. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

This introductory textbook describes the basics of supply chain management, manufacturing planning and control systems, purchasing, and physical distribution. The fourth edition makes additions in kanban, supply chain concepts, system selection, theory of constraints and drum-buffer-rope, and need f

The idea of "The Green Book" is to give the Motorist and Tourist a Guide not only of the Hotels and Tourist Homes in all of the large cities, but other classifications that will be found useful wherever he may be. Also facts and information that the Negro Motorist can use and depend upon. There are thousands of places that the public doesn't know about and aren't listed. Perhaps you know of some? If so send in their names and addresses and the kind of business, so that we might pass it along to the rest of your fellow Motorists. You will find it handy on your travels, whether at home or in some other state, and is up to date. Each year we are compiling new lists as some of these places move, or go out of business and new business places are started giving added employment to members of our race.

WHATS IN IT FOR ME? Information technology lives all around us-in how we communicate, how we do business, how we shop, and how we learn. Smart phones, iPods, PDAs, and wireless devices dominate our lives, and yet it's all too easy for students to take information technology for granted. Rainer and Turban's Introduction to Information Systems, 2nd edition helps make Information Technology come alive in the classroom. This text takes students where IT lives-in today's businesses and in our daily lives while helping students understand how valuable information technology is to their future careers. The new edition provides concise and accessible coverage of core IT topics while connecting these topics to Accounting, Finance, Marketing, Management, Human resources, and Operations, so students can discover how critical IT is to each functional area and every business. Also available with this edition is WileyPLUS - a powerful online tool that provides instructors and students with an integrated suite of teaching and learning resources in one easy-to-use website. The WileyPLUS course for Introduction to Information Systems, 2nd edition includes animated tutorials in Microsoft Office 2007, with iPod content and podcasts of chapter summaries provided by author Kelly Rainer.

Bringing together contributions by leaders in the field of clinical psychology, this highly readable textbook provides a current perspective on theory, training, assessment, consultation, research, and outpatient and inpatient practice. Bridging the gap between theory and practice, contributors offer a professional perspective on the various specialized activities and settings of a clinical psychologist. With this unique insight, advanced undergraduate and beginning graduate students gain a realistic understanding of the life of a clinical psychologist as well as the diverse professional opportunities in the field.

Introduction to Sociology 2e adheres to the scope and sequence of a typical, one-semester introductory sociology course. It offers comprehensive coverage of core concepts, foundational scholars, and emerging theories, which are supported by a wealth of engaging learning materials. The textbook presents detailed section reviews with rich questions, discussions that help students apply their knowledge, and features that draw learners into the discipline in meaningful ways. The second edition retains the book's conceptual organization, aligning to most courses, and has been significantly updated to reflect the latest research and provide examples most relevant to today's students. In order to help instructors transition to the revised version, the 2e changes are described within the preface. The images in this textbook are grayscale. Authors include: Heather Griffiths, Nathan Keirns, Eric Strayer, Susan Cody-Rydzewski, Gail Scaramuzzo, Tommy Sadler, Sally Vyain, Jeff Bry, Faye Jones

Handbook of the Biology of Aging, Eighth Edition, provides readers with an update on the rapid progress in the research of aging. It is a comprehensive synthesis and review of the latest and most important advances and themes in modern biogerontology, and focuses on the trend of 'big data' approaches in the biological sciences, presenting new strategies to analyze, interpret, and understand the enormous amounts of information being generated through DNA sequencing, transcriptomic, proteomic, and the metabolomics methodologies applied to aging related problems. The book includes discussions on longevity pathways and interventions that modulate aging, innovative new tools that facilitate systems-level approaches to aging research, the mTOR pathway and its importance in age-related phenotypes, new strategies to pharmacologically modulate the mTOR pathway to delay aging, the importance of sirtuins and the hypoxic response in aging, and how various pathways interact within the context of aging as a complex genetic trait, amongst others. Covers the key areas in biological gerontology research in one volume, with an 80% update from the previous edition Edited by Matt Kaeberlein and George Martin, highly respected voices and researchers within the biology of aging discipline Assists basic researchers in keeping abreast of research and clinical findings outside their subdiscipline Presents information that will help medical, behavioral, and social gerontologists in understanding what basic scientists and clinicians are discovering New chapters on genetics, evolutionary biology, bone aging, and epigenetic control Provides a close examination of the diverse research being conducted today in the study of the biology of aging, detailing recent breakthroughs and potential new directions

Introduction to Business covers the scope and sequence of most introductory business courses. The book provides detailed explanations in the context of core themes such as customer satisfaction, ethics, entrepreneurship, global business, and managing change. Introduction to Business includes hundreds of current business examples from a range of industries and geographic locations, which feature a variety of individuals. The outcome is a balanced approach to the theory and application of business concepts, with attention

to the knowledge and skills necessary for student success in this course and beyond.

Introduction to Human Disease: Pathophysiology for Health Professionals, Sixth Edition provides a broad overview of the most common and important human diseases for students pursuing careers in the health professions. Comprehensive yet accessible, it addresses the aspects of disease epidemiology, diagnosis, and treatment that are essential to clinical practice. The Sixth Edition of this popular text has been thoroughly updated to cover the latest advances in medical knowledge and practice, especially with regard to mental health and nutritional disorders. It also includes additional clinical information on treatments for diseases. Designed to facilitate learning, this essential reference features new full-color photos and illustrations, learning objectives, and practice questions for review and assessment. Introduction to Human Disease: Pathophysiology for Health Professions, Sixth Edition will help students gain a solid foundation in disease pathology and medical terminology to help them throughout their medical education. **KEY FEATURES** Provides a comprehensive introduction to the essential aspects of human disease Covers the most common and important human diseases, including mental illnesses Facilitates learning with chapter objectives, key terms, and practice questions Includes more than 400 full-color illustrations, photos, and tables **NEW TO THE SIXTH EDITION** New photos and illustrations New and updated resources for instructors and students Updated content reflects the current state of medical knowledge and practice More clinical information, including general and specific treatments for diseases with an emphasize on common laboratory tests Chapter 26: Infectious Diseases and Chapter 27: Immunologic Diseases are revised and now included in Section 4: Multiple Organ System Diseases Chapters 24: Mental Illness and 30: Nutritional Disorders are revised, to bring them up-to-date with current health problems (e.g. obesity), concepts, and terminologies"

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The Human Services Delivery System

Complete, up-to-date coverage of social welfare programs and policies with special coverage of how history, politics, and the economy shape these programs This text puts the field of human services into a historical context, provides insights into the social welfare field, and gives concrete examples of how primary intervention strategies are put into daily practice in human service agencies. It presents the many options offered in the field of human services and discusses the stresses that a human service worker will face in day-to-day work, with practical suggestions for avoiding burnout. The text compares the U.S. social welfare systems to systems in other countries, and uses a strong multicultural and social systems approach that distinguishes it from other texts. Teaching & Learning Experience Engage Students - Outstanding pedagogy, including examples, cases, anecdotes, and interviews, keeps students interested. Explore Current Issues - Contemporary issues are incorporated throughout the text to provide students with the most up-to-date coverage; topics include: cyberbullying, immigration, and health care reform. Support Instructors - An Instructor's Manual and Test Bank, Computerized Test Bank (MyTest), and PowerPoint presentations, and BlackBoard and WebCT Test Item File provide instructors with additional support.

Health psychology: an introduction to behavior and health.

This is the eBook of the printed book and may not include any media, website access codes, or print supplements that may come packaged with the bound book. This comprehensive group practice text prepares students to work with either treatment or task oriented groups, this comprehensive revised edition offers the most up-to-date research available and continues to stress the importance of developing skills in group-work. Students receive a thorough grounding in areas that vary from treatment to organizational and community settings. Numerous case studies, practice examples, and guiding principles add to the ease and readability of this popular text. Content is tied to CSWE's core competencies and practice behaviors that are necessary for generalist and specialized social work practice with groups.

This social work research methods text is written in an accessible, reader-friendly style and includes numerous examples of how research can be used to inform social work practice. It is part of the Connecting Core Competencies Series that integrates CSWE's core competencies and practice behaviors throughout.

Updated and reorganized to provide a more accessible, student-friendly experience, Crowley's *An Introduction to Human Disease*, Tenth Edition provides readers with a clear, well-illustrated explanation of the structural and functional changes associated with disease, the clinical manifestations of disease, and how to determine treatment. The first chapters of the text discuss general concepts and diseases affecting the body as a whole. Later chapters consider the various organ systems and their diseases. The Tenth Edition boasts a wealth of new disease photos, new and expanded case studies, and a robust student and instructor ancillary package.

Integrating a unique conceptual- and skills-based approach, *HELPING PROCESS: ASSESSMENT TO TERMINATION* presents the methodology of the helping process as it is practiced in the human service field. The strong applied approach of this worktext includes an innovative content chapter/skill chapter format. Skills/techniques are introduced in an overview chapter, which is followed by a chapter that provides case examples and worksheets enabling students to put what they learn into practice. Five chapters focus on the application of skills necessary for assessing, intake interviewing, planning, building a case file, implementing, and terminating work with clients. *HELPING PROCESS* is thoroughly grounded in strength-based helping. Featuring a multicultural emphasis throughout, it details the helping process using quotes, in-depth case studies, vignettes, and examples from front-line service providers such as counselors, case managers, and social workers to illustrate and reinforce key concepts. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

This hands-on work-text equips students with a practitioner perspective through realistic cases about the profession of human services. Students study and apply concepts using cases, quizzes, and questions that encourage them to reflect upon their own understandings of the concepts. Each chapter begins with a focus issue, followed by case and summary sections, case questions, self-assessments, and case comments.

This classic, best-selling text for beginning social work students introduces the basic components of working with people--observation, assessment, communication, and intervention. Now in its Eighth edition, *"Working with People"* presents an engaging discussion of the theoretical foundation of social work practice, promotes the development of practice skills, integrates the topics of advocacy throughout, and encourages social work students to be more reflective in their work. Highlights of the Eighth Edition: Emphasizes advocacy for clients, especially minority groups, preparing students to become effective advocates. Provides case examples--with an emphasis on diversity--preparing students to put theory into practice. Discusses changes in societal attitudes, philosophies, and politics toward those in need. Includes material on feminist psychology and brief therapies. Features tables with highlights of major personality theories enhancing student learning (Chapter 3). Don't miss this FREE material for your students! The Career Center Do you need help transitioning from being a student to becoming a professional? With *"The Career Center,"* you can register to receive eight 30-minute career counseling sessions--a total of four hours of career consultant time! Qualified career specialists will help you establish, or reestablish, yourself in today's competitive global economy. Access to *"The Career Center"*--a \$25 value--is FREE when packaged with a new text. You can also purchase access by calling 1-800-435-4164, Sunday through Thursday, 5 pm to 12 am. Visit <http://www.ablongman.com/careercenter> for more information.

Ideal for anyone embarking on or considering a career in the helping professions, *BECOMING A HELPER*, Seventh Edition, provides an overview of the stages of the helping process while teaching students the skills and knowledge they need to become successful helping professionals. Drawing on their years of experience, Corey and Corey focus on the struggles, anxieties, and uncertainties students often encounter on the road to becoming effective helpers. They also emphasize self-reflection on a number of professional issues. Finally, the authors help students decide if a career in the helping professions is right for them by asking them to take a candid look at the demands and strains they'll face in the field. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

The eighth edition of best-selling *AN INTRODUCTION TO HUMAN SERVICES* offers a uniquely practical and comprehensive introduction to the human services profession. Drawing on the authors' extensive experience as practitioners, educators, and researchers, the text defines human services, reviews the historical development of the field, provides a practical overview of the profession, and emphasizes the skills needed to succeed as a human services practitioner. The book provides a solid grounding in such fundamental concepts as serving the whole person, using an interdisciplinary approach, interacting with helper and client, preparing generalists, and empowering clients. Every chapter includes detailed case studies to highlight the practical applications of key concepts and prepare students to effectively address issues they are likely to encounter as helping professionals. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

This practical text equips students with the fundamental information and skills needed to be effective case managers, covering such central issues as the responsibilities of case management, competencies needed for ethical and multicultural case management, participation in interdisciplinary and interorganizational teams, and engagement in advocacy and leadership. The first-person experience of a client and her case managers draws students into the text. To ensure that the book offers current and accurate information, the authors interviewed human service case managers nationwide about their jobs, skills, challenges, and clients. These interviews, combined with current research and numerous case studies, make *GENERALIST CASE MANAGEMENT: A METHOD OF HUMAN SERVICE DELIVERY*, 5th Edition, realistic and relevant. The text also aligns with NASW case management standards and helps to prepare students for earning C-SWMC certification and the HS-BCP credential. Important Notice: Media content referenced within the

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