

## A Master Class In Brand Planning The Timeless Works Of Stephen King

Steenkamp introduces the global brand value chain and explains how brand equity factors into shareholder value. The book equips executives with techniques for developing strategy, organizing execution, and measuring results so that your brand will prosper globally. What sets strong global brands apart? First, they generate more than half their revenue and most of their growth outside their home market. Secondly, their brand equity is responsible for a massive percentage of their firm's market value. Third, they operate as single brands everywhere on the planet. We find them in B2C and B2B industries, among large and small companies, and among established companies and new businesses. The stewards of these brands have a set of skills and knowledge that sets them apart from the typical corporate marketer. So what's their secret? In a world that is globalizing, but not yet globalized, how do you build a powerful global brand that resonates universally but also accommodates local nuances? How do you ensure that it is dynamic and flexible enough to change at market speed? World-class marketing expert Jan-Benedict Steenkamp has studied global brands for over 25 years on six continents. He has distilled their practices into eight tools that you can start using today. With case studies from around the world, Steenkamp's book is provocative and timely. Global Brand Strategy speaks to three types of B2C and B2B managers: those who want to strengthen already strong global brands, those who want to launch their brands globally and get results, and those who need to revive their global brand and stop the bleeding.

Your nonconscious mind will filter out more than 99 percent of marketing you

Genius programmer Angela Hoot has always been at the top of her class. Now she's at the bottom of the FBI food chain—until her first case threatens everyone around her. Angela's graduate school days at MIT come to an abrupt end when she uses her hacking skills on another student's computer. Yet her mentor, Eve Abajian, arranges a new beginning for her—as an intern in FBI's Boston field office. Her new supervisor, Assistant Special Agent in Charge William Keats, one of only two agents in the Northeast to make his rank before the age of thirty, sees in Angela a fellow prodigy. But Angela's skills come with a natural curiosity, which is also a dangerous liability. With little training, Angela is quickly plunged into a tough case: tracking murderous brothers who go by the Poet and the Engineer. When Keats tells her to "watch and listen," Angela's mind kicks into overdrive. The obsessive thinking that earned her As on campus can prove fatal in the field.

Order this book if you plan to attend Tiana Von Johnson's "How to Build a Multimillion Dollar Brand" Master Class. This book includes all of the notes from Tiana's lecture that you can take home and study. Visit [TianasMasterClass.com](http://TianasMasterClass.com) for more details.

This brand strategy book is a carefully curated collection of the best brand-thinking over the last decade or so, adapted specifically for our time. Use it to position your brand and to stand out amongst the competition. Give your brand a personality people can identify with. Give folks good reason to stay loyal, and to support and cheer on your brand's next project. Strong brands are more profitable, attract the best talent, and are highly valued. This book is a toolbox for everyone who sees the value of digging a little deeper, to aim much higher. Monna Nordhagen is Nordic Strategy Director of Scandinavian Design Group, serial entrepreneur and voracious reader. She holds an MBA from the Norwegian Business School BI and has more than three decades worth of experience within business strategy, brand building, sales and management. Monna is also a highly sought after presenter with a passion for innovation, brands and entrepreneurship, speaking regularly at conferences and events. Kirsti Rogne has worked with international brands in the intersecting fields of marketing and communication for well over a decade; including as a Client Director and Copywriter for Scandinavian Design

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Group. She holds a post graduate degree in English from the University of Oslo and currently works as a freelance writer, lecturer and translator.

Work from the ground up with knitwear design: create your own socks! Sock Knitting Master Class showcases methods for designing and knitting creative socks, featuring signature elements and techniques from 16 top designers. You'll learn what makes good sock design, and then dive into knitting 18 spectacular, brand-new patterns featuring the widest variety of techniques. With patterns divided into two sections by top-down and toe-up construction, Sock Knitting Master Class explores such techniques as cables, twisted stitches, lace, stranded colorwork, entrelac, shadow knitting, and intarsia worked in the round. Plus, you'll discover inventive ways to start and end socks, shape heels and toes, and knit the soles. On a bonus enclosed DVD, Ann showcases all you need to know to knit fun, inventive socks, including a few special tips from this master sock knitter. Sock Knitting Master Class is an all-star assembly of the most inventive, exciting designers working in socks including Cookie A, Kathryn Alexander, Nancy Bush, Cat Bordhi, Priscilla Gibson-Roberts, Anne Hanson, Melissa Morgan-Oakes, Meg Swanson, Anna Zilboorg, and many more. And you'll also learn how each yarn contributes to the overall design from Clara Parkes.

By showcasing his work and explaining how he produced it, Caponigro provides insight into creative methods and Photoshop techniques. Chapters begin with an introduction to the visual concept, followed by a step-by-step illustration of the process leading to its realization.

"The word "finishing" fills many knitters, beginners and more experienced alike, with dread. Some even abandon projects at this stage, rather than complete the necessary steps to achieve beautiful, wearable garments. In Finishing School, master knitter and designer Deborah Newton, shares her expertise and love of (yes, love of) finishing with knitters of all skill levels. She takes them step by step through the ins and outs of blocking, seaming, edging and embellishments, giving knitting the confidence and skills needed to create professional-looking knitwear. In addition to in-depth instruction, the book includes patterns for 12 sweaters, jackets and scarves, many with variations"--

The God Academy is unlike any other book yet written, the first in a new sub-genre within the New Thought category. The author, writing under the pen persona Angelica Crystal Powers, has chosen to employ a powerful technique long relied upon by mystics, shamans, and healers in the context of religious ritual to personally experience otherwise inaccessible truths. The popular term for this technique is "channeling." Never before has an author channeled another persona for the purposes of uncovering such truths and to then create a comprehensive treatise exposing those cryptic, metaphysical concepts to all... For millennia, men and women intent on achieving limitless success have freed themselves from lives of mediocrity by taking the first steps down a new path. They realized that, in order to manifest extraordinary dreams, they would need to evolve into extraordinary beings. They would need to become gods. By attending The God Academy, you will be given the secrets to mastering attraction. Each of the nine lessons reveals, for the first time in print, the same breakthroughs in spiritual consciousness that have allowed great people throughout history to harness their divine power—the incipient god within. As a graduate of The God Academy, you too will wield the tools to effortlessly manifest your desires, and become the infinite being you truly are.

**NEW YORK TIMES BESTSELLER** • A complete meat and brisket-cooking education from the country's most celebrated pitmaster and owner of the wildly popular Austin restaurant Franklin Barbecue. When Aaron Franklin and his wife, Stacy, opened up a small barbecue trailer on the side of an Austin, Texas, interstate in 2009, they had no idea what they'd gotten themselves into. Today, Franklin Barbecue has grown into the most popular, critically lauded, and obsessed-over barbecue joint in the country (if not the world)—and Franklin is the winner of every major barbecue award there is. In this much-anticipated debut, Franklin and coauthor Jordan Mackay unlock the secrets behind truly great barbecue, and share years' worth of hard-

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won knowledge. Franklin Barbecue is a definitive resource for the backyard pitmaster, with chapters dedicated to building or customizing your own smoker; finding and curing the right wood; creating and tending perfect fires; sourcing top-quality meat; and of course, cooking mind-blowing, ridiculously delicious barbecue, better than you ever thought possible.

Rick Carson's Taming Your Gremlin® has helped hundreds of thousands of people combat the inner saboteur lurking in the recesses of every human mind. Now Rick takes you to the next level by revealing new ways to escape your gremlin. Rick shows how to access the "natural you"—a place of clear feelings and pure potential. He also shares his powerful I CREATE method: seven keys for creating rewarding relationships, which our gremlins love to mess with. With wit, wisdom, and plenty of real-life vignettes, Rick helps gremlin-tamers at all levels give gremlins less than the time of day.

Capture their attention-and keep it! With the rise of digital media, you'd think it would be easier than ever to be heard. Yet, most messages fail to cut through the clutter. Consumers are overwhelmed. Ads alone aren't effective. And you can't just churn out content and connect on every social network. To stand out today, you need to start with your brand. Brand Now uncovers the new rules of branding in our complex and chaotic world. Written by the author of Get Scrappy, the digital marketing bible for business, this latest book explains how to build brands that resonate both online and off. The book helps you: Create a brand with meaning \* Reinforce it with the right touchpoints \* Hone your brand's unique story \* Share it through engaging content \* Cultivate a sense of community \* Craft a coherent experience \* Stand out with simplicity and transparency The world may be growing louder, but with Brand Now's big ideas and practical toolbox, you can break through the noise-and win a place in the hearts and minds of your customers.

NEW YORK TIMES BESTSELLER • An unforgettable cast of small-town characters copes with love and loss in this “compulsively readable” (San Francisco Chronicle) novel from #1 bestselling author and Pulitzer Prize winner Elizabeth Strout “This book, this writer, are magnificent.”—Ann Patchett Winner of The Story Prize • A Washington Post and New York Times Notable Book • One of USA Today’s top 10 books of the year Recalling Olive Kitteridge in its richness, structure, and complexity, Anything Is Possible explores the whole range of human emotion through the intimate dramas of people struggling to understand themselves and others. Here are two sisters: One trades self-respect for a wealthy husband while the other finds in the pages of a book a kindred spirit who changes her life. The janitor at the local school has his faith tested in an encounter with an isolated man he has come to help; a grown daughter longs for mother love even as she comes to accept her mother’s happiness in a foreign country; and the adult Lucy Barton (the heroine of My Name Is Lucy Barton, the author’s celebrated New York Times bestseller) returns to visit her siblings after seventeen years of absence. Reverberating with the deep bonds of family, and the hope that comes with reconciliation, Anything Is Possible again underscores Elizabeth Strout’s place as one of America’s most respected and cherished authors.

In 1988, on Stephen King’s retirement JWT published ‘The King Papers’ a small collection of Stephen King’s published writings spanning 1967-1985. They remain timelessly potentially valuable but are an almost unexploited gold mine. This book is comprised of a selection of 20-25 of Stephen King’s most important articles, each one introduced by a known and respected practitioner who, in turn, describes the relevance of the particular original idea to the communications environment of today. The worth of this material is that, although the context in which the original papers were written is different, the principles themselves are appropriate to marketing communications in today’s more complex media environment. The book will serve as a valuable reference book for today’s practitioners, as well as a unique source of sophisticated, contemporary thinking.

Geneen Roth, author of the #1 New York Times bestseller Women Food and God, explains

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how to take the journey to find one's own best self in this "beautiful, funny, deeply relevant" (Glennon Doyle) collection of personal reflections. With an introduction by Anne Lamott, *This Messy Magnificent Life* is a personal and exhilarating read on freeing ourselves from daily anxiety, lack, and discontent. It's a deep dive into what lies behind our self-criticism, whether it is about the size of our thighs, the expression of our thoughts, or the shape of our ambitions. And it's about stopping the search to fix ourselves by realizing that on the other side of the "Me Project" is spaciousness, peace, and the capacity to reclaim one's power and joy. *This Messy Magnificent Life* explores the personal beliefs, hidden traumas, and social pressures that shape not just women's feelings about their bodies but also their confidence, choices, and relationships. After years of teaching retreats and workshops on weight, money, and other obsessions, Roth realized that there was a connection that held her students captive in their unhappiness. With laugh-out-loud humor, compassion, and dead-on insight she reveals the paradoxes in our beliefs and shows how to move beyond our past to build lives that reflect our singularity and inherent power. *This Messy Magnificent Life* is a brilliant, bravura meditation on who we take ourselves to be, what enough means in our gotta-get-more culture, and being at home in our minds and bodies.

**NEW YORK TIMES BESTSELLER •** From the Booker Prize-winning author of *Lincoln in the Bardo* and *Tenth of December* comes a literary master class on what makes great stories work and what they can tell us about ourselves—and our world today. **NAMED ONE OF THE BEST BOOKS OF THE YEAR BY ESQUIRE •** "[A] worship song to writers and readers."—Oprah Daily For the last twenty years, George Saunders has been teaching a class on the Russian short story to his MFA students at Syracuse University. In *A Swim in a Pond in the Rain*, he shares a version of that class with us, offering some of what he and his students have discovered together over the years. Paired with iconic short stories by Chekhov, Turgenev, Tolstoy, and Gogol, the seven essays in this book are intended for anyone interested in how fiction works and why it's more relevant than ever in these turbulent times. In his introduction, Saunders writes, "We're going to enter seven fastidiously constructed scale models of the world, made for a specific purpose that our time maybe doesn't fully endorse but that these writers accepted implicitly as the aim of art—namely, to ask the big questions, questions like, How are we supposed to be living down here? What were we put here to accomplish? What should we value? What is truth, anyway, and how might we recognize it?" He approaches the stories technically yet accessibly, and through them explains how narrative functions; why we stay immersed in a story and why we resist it; and the bedrock virtues a writer must foster. The process of writing, Saunders reminds us, is a technical craft, but also a way of training oneself to see the world with new openness and curiosity. *A Swim in a Pond in the Rain* is a deep exploration not just of how great writing works but of how the mind itself works while reading, and of how the reading and writing of stories make genuine connection possible.

### TIANA VON JOHNSON'S HOW TO BUILD A MULTIMILLION DOLLAR BRAND MASTERCLASS

"The Storytelling Non-Profit is a portable consultant for fundraisers, communicators and executive directors who want to tell great stories. In this book, professionals will learn a process for telling a story that inspires and resonates with a target audience."--Back cover.

"Originally published in hardcover in slightly different form in the United States by Crown Archetype, an imprint of Random House, a division of Penguin Random House LLC, New York, in 2018"--Title page verso.

In his much-anticipated memoir, *The Company I Keep: My Life in Beauty*, Chairman Emeritus and former CEO of The Estée Lauder Companies Leonard A. Lauder shares the business and life lessons he learned as well as the adventures he had while helping

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transform the mom-and-pop business his mother founded in 1946 in the family kitchen into the beloved brand and ultimately into the iconic global prestige beauty company it is today. In its infancy in the 1940s and 50s, the company comprised a handful of products, sold under a single brand in just a few prestigious department stores across the United States. Today, The Estée Lauder Companies constitutes one of the world's leading manufacturers and marketers of prestige skin care, makeup, fragrance and hair care products. It comprises more than 25 brands, whose products are sold in over 150 countries and territories. This growth and success was led by Leonard A. Lauder, Estée Lauder's oldest son, who envisioned and effected this expansion during a remarkable 60-year tenure, including leading the company as CEO and Chairman. In this captivating personal account complete with great stories as only he can tell them, Mr. Lauder, now known as The Estée Lauder Companies' "Chief Teaching Officer," reflects on his childhood, growing up during the Great Depression, the vibrant decades of the post-World War II boom, and his work growing the company into the beauty powerhouse it is today. Mr. Lauder pays loving tribute to his mother Estée Lauder, its eponymous founder, and to the employees of the company, both past and present, while sharing inside stories about the company, including tales of cutthroat rivalry with Charles Revson of Revlon and others. The book offers keen insights on honing ambition, leveraging success, learning from mistakes, and growing an international company in an age of economic turbulence, uncertainty, and fierce competition.

"Horst Schulze created a culture of service that should be a role model for all of us. By committing to the highest standards of professionalism - and creating the right systems to achieve them - he inspired thousands of people to embrace and embody the core ideal of sheer unadulterated excellence. With this profoundly useful book, Schulze now shares his story, and his methods, so that the rest of us can be uplifted and taught by the master himself." -Jim Collins, author of Good to Great, co-author of Built to Last

"Horst Schulze's influence on my family and our business is undeniable. His approach to customer service revolutionized the hotel industry and set a high bar for all of us. His new book, Excellence Wins, weaves Horst's personal story with the practical wisdom he's gleaned from an incredible career of servant leadership. It's a must read for leaders and anyone passionate about serving people." -Dan Cathy, chairman and CEO, Chick-fil-A \*\*\* CEOs. Leaders without titles. Startups. Corporations. For-profits.

Nonprofits. It doesn't matter who you are or what you do - you want to become the best. You want to win, every time. Horst Schulze knows how to win. In Excellence Wins, Schulze, in his absolute no-nonsense approach, shares the visionary and disruptive principles that have produced immense global successes over the course of his still-prolific fifty-year career. As the co-founder and former president of Ritz-Carlton Hotel Co., Schulze fearlessly led the company to unprecedented multi-billion dollar growth, setting the business vision and people-focused standards that made the Ritz-Carlton brand globally elite. Schulze's principles are both versatile and utterly practical to leaders of every age, career stage, and industry. You don't need a powerful title or a line of direct reports - you have everything you need to use them right now. If you're searching for the blueprint to beating the competition and out-performing everyone around you, look no further than Excellence Wins. Schulze pulls no punches as a masterful guide to becoming the very best in a world of routine compromise. Unleash the disruptive power of your true potential, own your career trajectory, and experience

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the game-changing proof firsthand: Excellence Wins.

Focusing on topics like anatomy, perspective, and character design, as well as brand new topics like manga art styles, digital art, and more, Stan Lee's Master Class is the next step for those looking to perfect their superhero rendering and create fantastic worlds perfect for today's modern comic book audience. With examples from his classic collaborations at Marvel Comics and from today's top comics artists, Lee builds on concepts only touched upon in his previous instructional offerings and provides a pathway for aspiring artists to bring their comic book artwork to professional-quality levels.

You have life-changing gifts and talents for a reason, but not enough people know your name. It's time to make yourself and your work **VISIBLE**. Despite being incredibly hard workers who execute flawlessly on the job, many high achievers still struggle with self promotion. If you've been working hard for your employer, or delivering exceptional results for clients, you may think that your work should "speak for itself," and perhaps it should. But in the digital age, a great work product isn't enough anymore. In order to get the opportunities your skills have earned, you must do your part to share your story, your message and your skills with the world. You must build your most powerful personal brand. But how do you get going? In *Package Your Genius*, Littlejohn shares a powerful, proven framework for building a personal brand that continuously attracts business and career opportunities. You'll learn how to package your genius by discovering: what's keeping you from going after the recognition you crave how to achieve **CLARITY** on what you have to offer the world the five elements of personal brand positioning what you should share on social media to position yourself as an expert how to narrow down your brand and focus on your unique areas of opportunity the roles of social media, public speaking, content and media in personal branding how psychology plays a part in becoming more visible what to do when you feel your career, business or brand no longer brings you fulfillment and much more Passed over for promotions? Overlooked by potential clients? Not on the radar of those who matter? If you're tired of feeling **INVISIBLE** in your industry, herein lies the process to position yourself as the expert you are. It's time for you to package your genius so you can create the opportunity you deserve!

It's an exciting time to be in marketing, with an array of equalizing platforms from the Internet to social media to content marketing, that have reset the playing field for businesses large and small. Yet, it's also a challenging time, with much work to do and an ever-changing array of platforms, features, and networks to master--all on tighter budgets than ever before. Don't get discouraged, get scrappy! Weaving hacks, tips, idea starters, and more, chief brand strategist Nick Westergaard has provided in *Get Scrappy* a plan of attack for businesses of any size to:

- Demystify digital marketing in a way that makes sense for your business
- Do more with less
- Build a strong brand with something to say
- Create relevant and engaging content for your social media platforms
- Spark dialogue with your community of customers
- Measure what matters

And more The result will be a reliable, repeatable system for building your brand, creating engaging content, and growing your community of customers. Don't wait for marketing to reinvent itself. Instead, proactively reinvent your company's marketing to maximize its reach!

This book is for entrepreneurs and the thought leaders of businesses who want to use

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branding and content marketing to bring a sustainable stream of qualified leads into their sales cycles, and funnel. The Full Circle Marketing technique described in CONTENT BRANDING SOLUTIONS for ENTREPRENEURS - Strategic Content Marketing is a repeatable evergreen system that provides the highest ROI for your content assets that attract, retains, converts, and delights clients. This A-To-Z Guide to Strategic Content Marketing for Entrepreneurs, Small Businesses, and Professional firms is an all-encompassing guide on branding, content strategy, implementation, and activation. The book provides a step-by-step, hands-on process that can be executed in any business to generate qualified leads and more conversions, utilizing branding and content marketing on multiple channels. CONTENT BRANDING SOLUTIONS for ENTREPRENEURS is the encyclopedia on strategic content branding and marketing that will help you to create a profitable and predictable B2B and B2C Content Marketing Strategy and implementation plan. In CONTENT BRANDING SOLUTIONS for ENTREPRENEURS, you'll learn how to: ? Communicate your story in TIMELESS messages through branded, CONTENT, and GRAPHICS, for all your media needs. ? Utilize an eye-opening, step-by-step process that is clear, easy to read, and provides a practical blueprint on how to create an income stream of qualified leads to kick start your business. ? Create a targeted content strategy and implementation plan, with unique sales propositions, offers, and messaging. ? Plant your flag to give you a competitive edge in an overcrowded digital marketplace. ? Build brand recognition, develop your website design and content to create brand positioning. ? Be the thought leader.. ? Stay ahead of the trends without a list by utilizing attraction marketing in combination with pay-per-click. ? Use email marketing to increase conversions/sales. ? Use social media to distribute your content effectively through multiple channels to expand your reach and create conversion opportunities that translate to sales. ? Develop aevergreen content system, utilizing Full Circle Marketing with both short-form and long-form content assets that establish you as an industry thought leader in increasing your positioning in the marketplace. ? Distribute your content effectively with email, SEO'd content, through multiple channels to expand your reach and create conversion opportunities that translate to sales. ? Focus your conversion potential over time with the principles of thought leadership influence and market sophistication, and how to write comprehensive targeted sales and marketing copy as a result ? Avoid marketing bloopers that amateurs make Cheri and Peter are communication specialists in a digital content marketing company specializing in creative content, graphics, website design, and associated consulting services they create excellence on paper and digital media. "Cheri and Peter have a great ability to understand the nuances of a business and develop fantastic content that communicates with a powerful delivery that is spot on." - Stephanie Content Marketing is the holy grail for any entrepreneur's profitable business. This book is the online formula to create the attention every small business needs to thrive.

Cook with confidence and find inspiration with Gordon Ramsay's fun, delicious recipes for novice cooks and experienced chefs alike. Based on a new cooking show, this book will give experienced as well as novice cooks the desire, confidence and inspiration to get cooking. Ramsay will offer simple, accessible recipes with a "wow" factor. Gordon has travelled the world from India and the Far East to LA and Europe, and the recipes in this book will draw all these culinary influences together to show us simple, vibrant and delicious recipes that reflect the way we eat today. For example: Miso braised salmon fillet with Asian vegetables, Pork and Bacon slider with home made bbq sauce, Curried Sweetcorn Soup, Wild Mushroom Risotto Arrancini, and Baked Lemon Cheesecake with Raspberries. Each chapter will concentrate on a different area of cooking--from the classics to the secret of cooking with Chili and spice, through roasting, baking, and helpful sections on cooking good food for less and cooking for a crowd. Woven into the book will be useful tricks and tips--from ways to save time and money, to cleaning and prepping ingredients, to pan frying like a pro. Stuffed full of delicious recipes,

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invaluable tips and lashings of Gordon's trademark cheeky wit, Gordon Ramsay's Home Cooking is the ultimate cooking lesson from the ultimate chef.

Learn to sew bags for all occasions with this ultimate reference guide to the latest bag making techniques, featuring eight full-size bag patterns. Includes a comprehensive techniques section cover everything from zips, pockets, piping, and how to use the latest bag hardware to get you started, even if you've never sewn a bag before. As well as all the core skills, expert bag designer, Mrs. H., shares her tips for getting a professional finish on your handmade bags and how to resize patterns to get the perfect fit. Also includes patterns and instructions for eight fantastic bag projects like clutches and hold-alls so can start your bag making journey now!

The PR Masterclass is written by former newspaper, magazine and digital journalist Alex Singleton, who is now a prominent PR trainer and consultant. It reveals the secrets of effective PR and shows how to put in place a practical, reliable and successful media strategy for your product, business or activity – one that delivers the greatest results. Through the book, you get to discover how to develop and pitch effective newsworthy material, regardless of your budget. The PR Masterclass is aimed at PR professionals as well as small business owners and entrepreneurs implementing a PR strategy. "PR can do more for your money than any other marketing tool. But very few people understand how to use it. Alex does because he has been at the receiving end. So will you if you read this remarkably practical book." —Drayton Bird, author, Commonsense Direct and Digital Marketing "The lessons contained within The PR Masterclass should be plastered over the walls of organisations seeking to utilise the media effectively for their campaigns. This book is a must-have reference point." —Ryan Bourne, CityAM columnist and Head of Economic Research, Centre for Policy Studies "This is an important book about public relations and how the media is changing. Singleton is a straight-talking journalist-turned-practitioner who pulls no punches. He calls on the industry to grow up and adopt the rigour of a professional discipline. It's a call to action that I wholly heartedly support. You should read The PR Masterclass if you're new to public relations or work in the profession and want to continue doing so." —Stephen Waddington, European director, Ketchum, and 2014 President of the Chartered Institute of Public Relations (CIPR) "Provides all you need to know about securing press coverage." —Fraser Seitel, O'Dwyer's PR magazine "Every page is packed with insight and practical advice." —Steve Harrison, co-founder, Harrison Troughton Wunderman "Written in a no-nonsense style, every chapter contains a mine of information about the subject. What's more, it's clear that Alex knows the business inside out. This is the kind of book you need to have close at hand. Do what it says, and you'll be miles ahead with your PR." —James Hammond, brand consultant "Alex Singleton's book on public relations strategy is an excellent practical guide to the real world of PR." —Ray Hiebert, Editor, Public Relations Review

In this #1 New York Times bestseller, the CEO of Starbucks recounts the story and leadership lessons behind the global coffee company's comeback and continued success. In 2008, Howard Schultz decided to return as the CEO of Starbucks to help restore its financial health and bring the company back to its core values. In Onward, he shares this remarkable story, revealing how, during one of the most tumultuous economic periods in American history, Starbucks again achieved profitability and sustainability without sacrificing humanity. Offering you a snapshot of the recession that left no company unscathed, the book shows in riveting detail how one company struggled and recreated itself in the midst of it all. In addition, you'll get an inside look into Schultz's central leadership philosophy: It's not about winning, it's about the right way to win. Onward is a compelling, candid narrative documenting the maturing of a brand as well as a businessman. Ultimately, Schultz gives you a sense of hope that, no matter how tough times get, the future can be more successful than the past.

Discover James Patterson's powerfully moving novel of love, loss, hope, and family. Katie Wilkinson has found her perfect man at last. He's a writer, a house painter, an original thinker-

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everything she's imagined she wanted in a partner. But one day, without explanation, he disappears from her life, leaving behind only a diary for her to read. This diary is a love letter written by a new mother named Suzanne for her baby son, Nicholas. In it she pours out her heart about how she and the boy's father met, about her hopes for marriage and family, and about the unparalleled joy that having a baby has brought into her life. As Katie reads this touching document, it becomes clear that the lover who has just left her is the husband and father in this young family. She reads on, filled with terror and hope, as she struggles to understand what has happened--and whether her new love has a prayer of surviving. Written with James Patterson's perfect pitch for emotion and suspense, Suzanne's Diary for Nicholas captures beautifully the joys of a new family even as it builds to an overwhelmingly moving climax. This is an unforgettable love story, at once heartbreaking and full of hope.

"From the critically acclaimed author of *Vox* comes a suspenseful new novel that explores a disturbing alternate reality where the government has legalized eugenics. Elena Fairchild is a teacher at one of the state's new elite schools, where children undergo routine tests for their quotient (Q). Those who don't measure up are placed in the many state boarding schools that have cropped up under a new government mandate--Elena's daughter, Freddie, is one of them. In order to be with Freddie, Elena immediately requests to transfer to the state school. To her horror, she learns that the children are receiving the bare minimum of instruction. Instead, they spend their days making handcrafted goods--valuable commodities in the age of machine-made products. What began as a shock quickly becomes a nightmare as Elena discovers the terrifying atrocities inflicted upon the students. Not only have their test scores been tampered with, but they're also unwitting subjects of experiments, one of which tests a new method of chemical sterilization. The plan? To render all adolescents with undesirable quotients infertile...and Freddie may be next in line"--

My first lesson hurt. But not as much as M's judgement. Now he calls me impatient. My second lesson strips me bare, outside and in. What a pretty picture I must make. But I'm tired of waiting... Book two of ten in Master Class.

With *Figure Drawing Master Class*, you will discover the secrets to creating masterful figure drawings through examples of Old Master drawings, as well as Dan Gheno's own beautiful drawings, demonstrations and diagrams. This take-home course covers everything you need to put yourself on the fast-track to successful figure drawing. Inside you'll find: The basics of training your hand to draw Gesture drawing lessons How to draw heads and hands, How to accurately compose your figures Keys to replicating the subtle details in the posture of the head to suggest emotion The basics of human proportions, With tips, tricks and historical references, the drawing instruction inside will help you with all the critical skills you need to travel your own journey through successful figure drawing and improve your drawings for years to come. Learn to draw all aspects of the human figure with diagrams, demonstrations and Old Master drawings More than 120 drawings by Old Master artists including Michelangelo, Leonardo, Raphael and Rembrandt Includes 5 step-by-step demonstrations to reinforce the key concepts of figure drawing

Go beyond the glass and discover the secrets behind your favorite style of whiskey. Over the past three decades, Lew Bryson has been one of the most influential voices in whiskey—a longtime editor of *Whisky Advocate* and author of the definitive guide *Tasting Whiskey*. In this book, Lew shares everything he's learned on his journey through the worlds of bourbon, Scotch, rye, Japanese whiskey, and more (yes, there are tasty Canadian and Irish whiskeys as well!). In this book, you'll find it all: An overview of the different types of whiskeys, including the rules and identities of each.

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He also includes information on craft whiskeys, which tend to be more creative and freewheeling than the styles made by traditional producers. Exploration of the key whiskey ingredients, with a close look at the flavor contributions of malt, peat, corn, rye, wheat—even water matters. Distillation for non-distillers and the beauty of barrels: Whiskey is both an art and a science, and what's in the glass is affected by things like pot stills vs. column stills, barrel char, and of course, time. Numerous interviews with master distillers, still makers, and other artisans at the top of their field. Tasting notes throughout so you can identify the whiskeys you might want to try next. Every chapter contains a variety of unique, often behind-the-scenes photography. And with whiskey as the subject, this is a class where you'll want to do the homework!

Expert dishes for every occasion—with step-by-step guidance and basic tips for aspiring culinary geniuses. There is no better way to learn how to cook like a pro than to start with a comprehensive collection of super tasty and reliable recipes supported by step-by-step directions and illustrated techniques. From breakfast, soups, salads, and snacks to main courses and desserts, the more than seventy-five recipes in these pages equip the aspiring junior chef with expert dishes for every occasion. Whether you're interested in whipping up apple pancakes to start the day, frying crispy Japanese tempura, making Italian gnocchi from scratch, roasting a holiday turkey, or perfecting the art of the pie crust, the recipes in these pages will soon have you cooking like a master chef.

Original publication and copyright date: 2004.

The long-awaited follow-up to the international bestsellers, *Business Model Generation* and *Value Proposition Design* Alex Osterwalder and Yves Pigneur's *Business Model Canvas* changed the way the world creates and plans new business models. It has been used by corporations and startups and consultants around the world and is taught in hundreds of universities. After years of researching how the world's best companies develop, test, and scale new business models, the authors have produced their definitive work. *The Invincible Company* explains what every organization can learn from the business models of the world's most exciting companies. The book explains how companies such as Amazon, IKEA, Airbnb, Microsoft, and Logitech, have been able to create immensely successful businesses and disrupt entire industries. At the core of these successes are not just great products and services, but profitable, innovative business models--and the ability to improve existing business models while consistently launching new ones. *The Invincible Company* presents practical new tools for measuring, managing, and accelerating innovation, and strategies for reducing risk when launching new business models. Serving as a blueprint for your growth strategy, *The Invincible Company* explains how to constantly stay ahead of your competition. In-depth chapters explain how to create new growth engines, change how products and services are created and delivered, extract maximum profit from each type of business model, and much more. New tools—such as the Business Model Portfolio Map, Innovation Metrics, Innovation Strategy Framework, and the Culture Map—enable readers to understand how to design invincible companies. *The Invincible Company: ?* Helps large and small companies build their growth strategy and manage their core simultaneously ? Explains the world's best modern and historic business models ? Provides tools to assess your business model, innovation readiness, and all of your innovation projects Presented in striking 4-color, and packed with practical visuals and

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tools, The Invincible Company is a must-have book for business leaders, entrepreneurs, and innovation professionals.

Explains how to make realistic drawings of the arms, legs, feet, hands, and other parts of the human body

A comprehensive collection of lifestyle information, including tips on eating, exercising, and fashion.

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